

Use Case for Integration:

A seamless Single Sign-On (SSO) experience integration with Okta will allow existing experience.com (XMP) as well as Okta users in Active Directory (users with Active status and Onboarding status) to access XMP and other applications with a single set of credentials, simplifying authentication and enhancing security.

WORKFLOWS

Business Workflow –

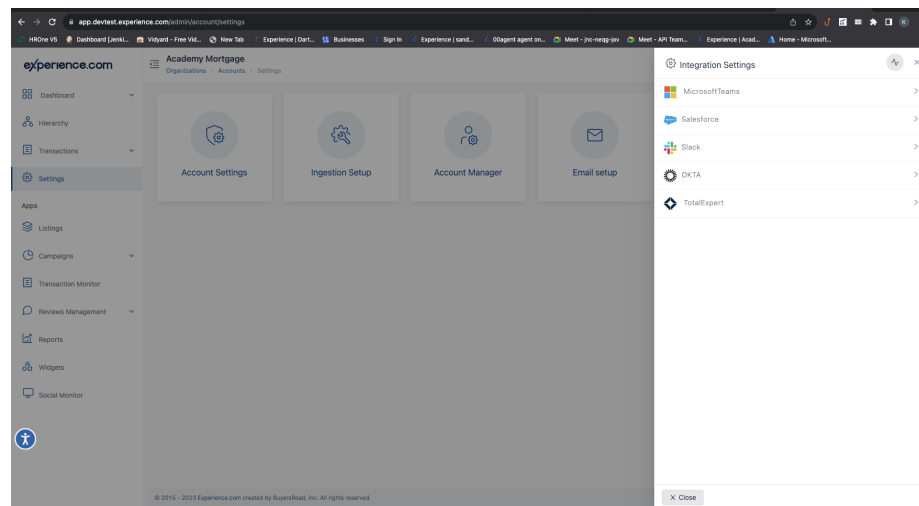
1. The user lands on XMP login page and sees two options to log in:
 - a. User Email & Password
 - b. Other SSO (Google, facebook, Azure)
 - c. Okta SSO
2. Upon clicking the Okta login button, the user is redirected to the Okta SSO login page, which is integrated with the XMP platform.
3. The user enters their Okta credentials (username and password) on the Okta SSO login page.
4. Okta authenticates the user's credentials and verifies their identity.
5. After successful authentication, Okta generates a secure Single Sign-On (SSO) code for the user.
6. Okta sends the SSO code to XMP indicating that the user has been authenticated.
7. XMP generates the access token using the code which is received after the SSO login.
8. Once the SSO access token is generated, XMP verifies the user's active directory status by checking the Active directory itself.
9. If the user is verified to be in the active directory (or as Onboarding user), XMP grants the user access to their account and logs them in.
10. A session is created for the user on XMP platform, allowing them to interact with the platform's features and functionalities.
11. The user can now navigate through the XMP platform, access their information, and perform various actions based on their permissions and privileges.

Supported features

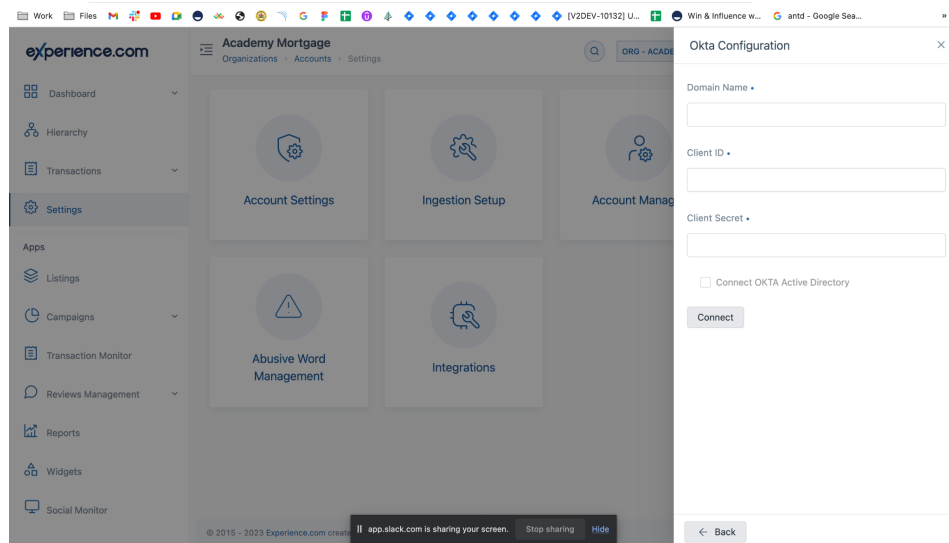
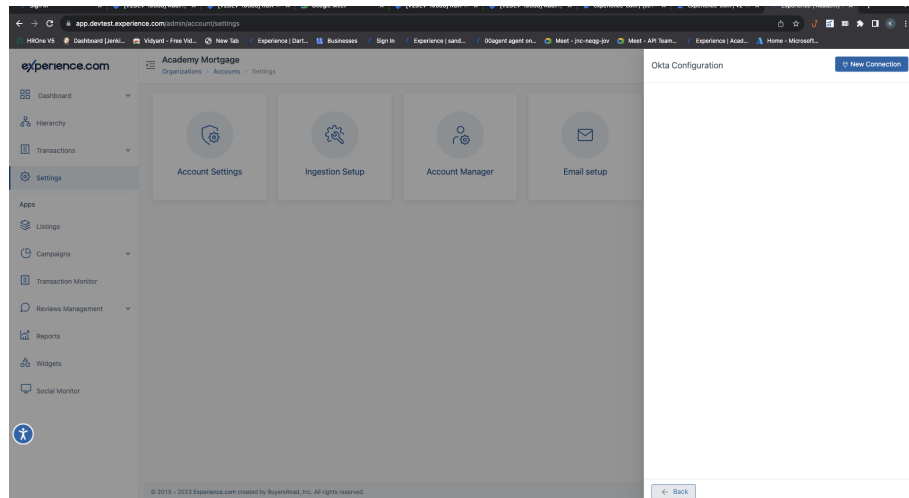
- OIDC
- SP-initiated SSO (Single Sign-On)
- IdP-initiated SSO
- Universal Directory

Configuration Steps

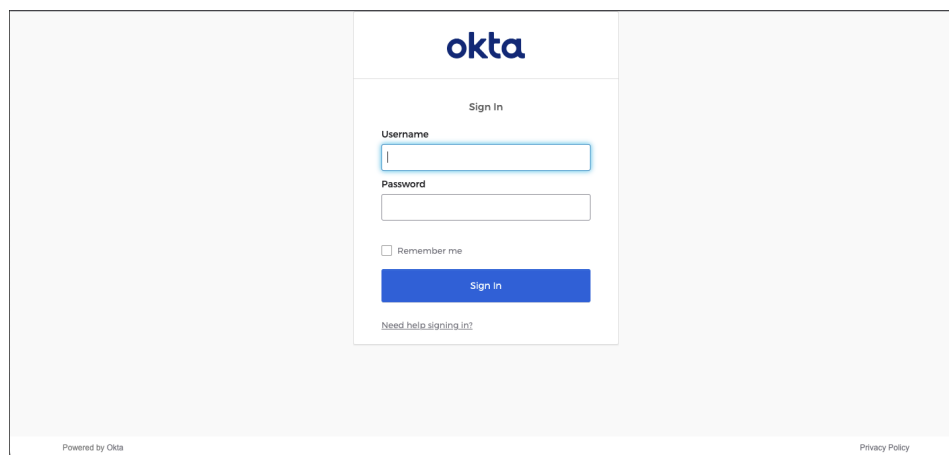
- In [Experience.com](https://experience.com) We are including the new option “Okta” Inside an Integration Setup for the okta connection



- Click the “**New Connection**”, and Add the your connecting domain, client id, client secret on text box then click to connection



- Its redirect to Okta login page, Enter your valid username and password

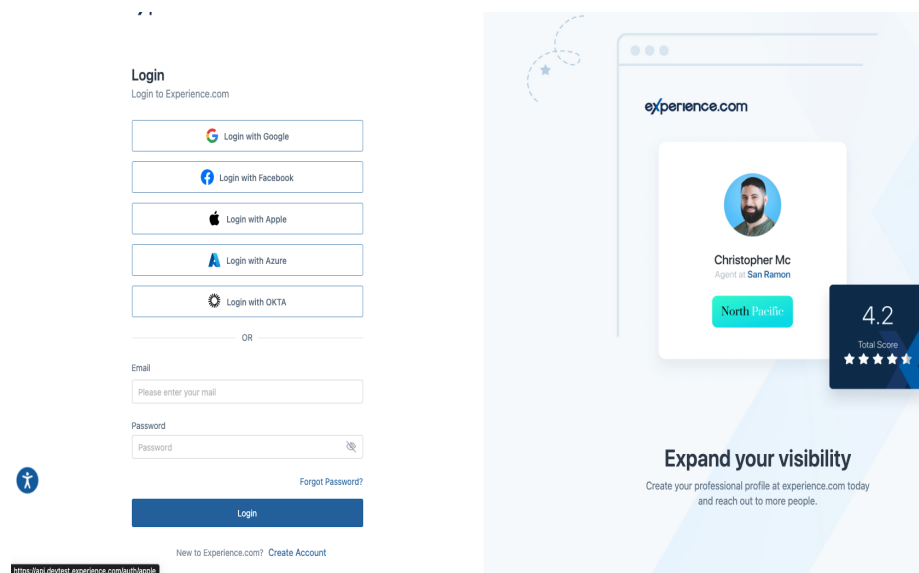


- Once its success response Okta integration is connected to you Experience.com account

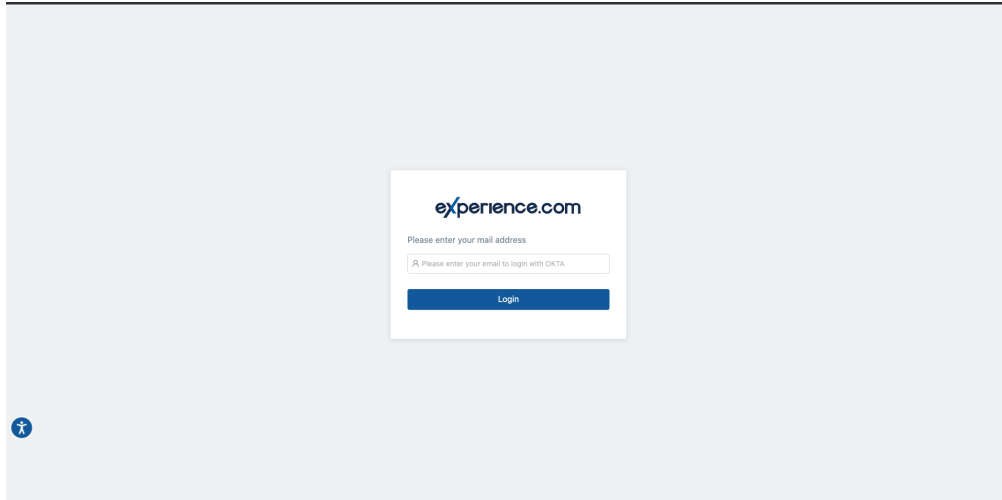
SP-initiated SSO

The sign-in process is initiated from Experience.com, Below the steps following to do

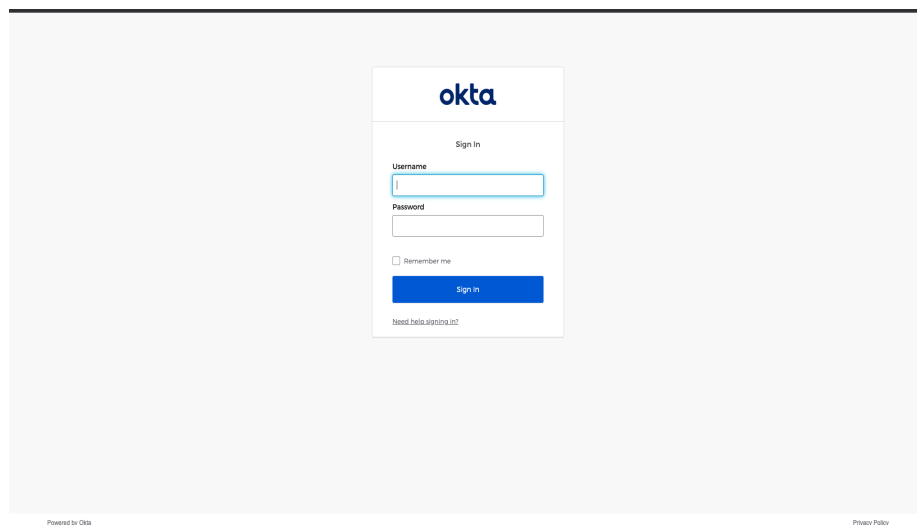
1. From your browser, navigate to the <https://app.devtest.experience.com/user/signin>.



2. Click the “Login with Okta”, It’s redirected to email validation page, Kindly entry the valid email, Given email is not experience.com or Email don’t have okta login permission show some error message otherwise it’s redirected to Okta login page.



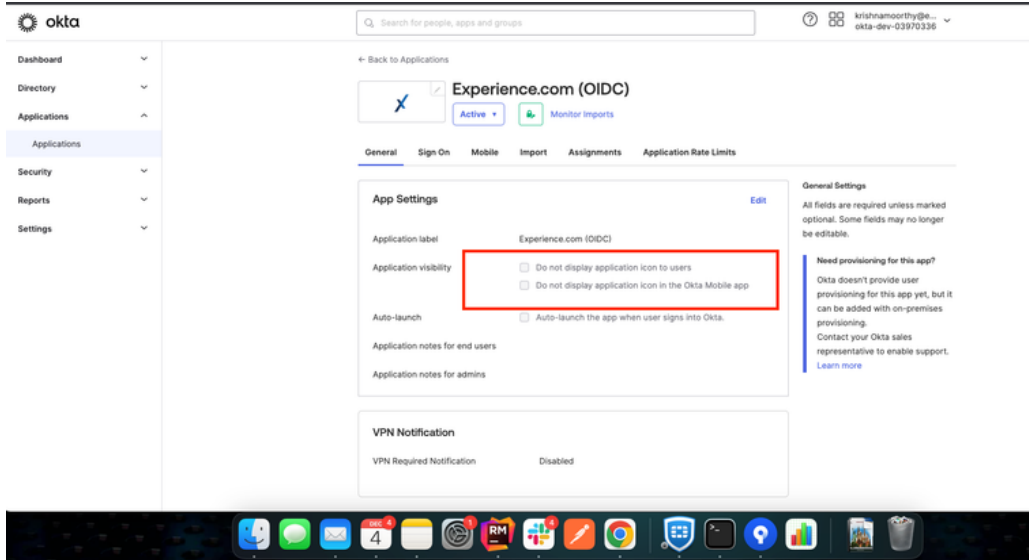
3. Enter your Okta credentials (your email and password) and click "Sign in with Okta"



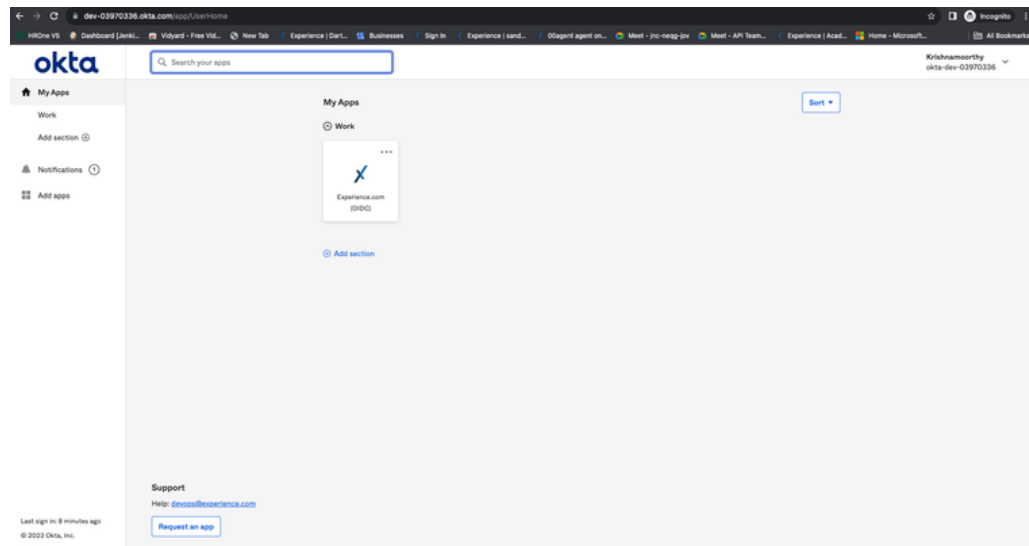
If your credentials are valid, you are redirected to the Experience.com dashboard.

IdP-initiated SSO

- Kindly verify the “**Do not display application icon to users**” is disabled on the “**Experience.com** **OIDC**” Application



- On the Okta home page, the “**Experience.com OIDC**” Application will show as a login option. **Note:** Application shows only for who assignment that application



- Once you click the “**Experience.com OIDC**” application from OKTA, if the user is available with XMP, active and has the OKTA connection, then only the user can login and be redirected to the Dashboard page in XMP.